

O P E Attorney's Docket No. 38190/23356505-31-01
PATENT

JUN 04 2001

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: David G. Beshore
 Appl. No.: 09/848,519 Group Art Unit: To be assigned
 Filed: May 4, 2001 Examiner: To be assigned
 For: METHOD AND COMPUTER PROGRAM
 PRODUCT FOR ASSESSING A PROCESS
 OF AN ORGANIZATION

June 1, 2001

Commissioner for Patents
 Washington, DC 20231

INFORMATION DISCLOSURE STATEMENT
CITATION UNDER 37 C.F.R. § 1.97

Sir:

Attached is a list of documents on form PTO-1449 together with a copy of each identified document. It is requested that the Examiner consider these documents and officially make them of record in accordance with the provisions of 37 C.F.R. § 1.97 and Section 609 of the MPEP. By submitting the listed documents, Applicant in no way makes any admission as to the prior art status of the listed documents, but is instead submitting the listed documents for the sake of full disclosure.

Respectfully submitted,

Andrew T. Spence
 Registration No. 45,699

Customer No. 000826

ALSTON & BIRD LLP
 Bank of America Plaza
 101 South Tryon Street, Suite 4000
 Charlotte, NC 28280-4000
 Tel Charlotte Office (704) 444-1000
 Fax Charlotte Office (704) 444-1111

"Express Mail" Mailing Label Number
 Date of Deposit: June 1, 2001

I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to Box Patent Application, Commissioner of Patents, Washington, DC 20231.

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner For Patents, Washington, DC 20231, on June 1, 2001.

Lorna Morehead

FOREIGN PATENT DOCUMENTS

*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /JL/

¹ Unique citation designation number.

² See attached Kinds of U.S. Patent Documents.

³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3).

For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document.

⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible.

6 Applicant is to place an "X" here if English language Translation is attached.

| | | | |
|--|-------------------------------|------------------------|------------------|
| Substitute for form 1449A/PTO | | Complete if Known | |
| INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(Use as many sheets as necessary)</i> | | Application Number | 09/848,519 |
| | | Filing Date | 05/04/01 |
| | | First Named Inventor | David G. Beshore |
| | | Group Art Unit | To be assigned |
| Examiner Name | To be assigned Johnnna Loftis | | |
| Sheet | 2 | of | 2 |
| | | Attorney Docket Number | |



NON PATENT LITERATURE DOCUMENTS

| | | | |
|-----------------------|------------------------------|--------------------|--|
| Examiner Signature | /Johnna Loftis/ (01/17/2008) | Date Considered | |
|-----------------------|------------------------------|--------------------|--|

*Examiner: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.